

Healthy Communities Scrutiny Sub-Committee

Tuesday 17 October 2017

7.00 pm

Ground Floor Meeting Room G02A - 160 Tooley Street, London SE1
2QH

TABLED PRESENTATIONS

List of Contents

Item No.	Title	Page No.
5.	Changes to Learning Disabilities services	1 - 23
	<p>The committee will be conducting short review of Learning Disabilities services at this meeting. This is in the early stages of a change process.</p> <p>The item will bring together people with Learning Disabilities, parents and carers, social workers, managers and service providers.</p> <p>It will begin with a presentations from social workers & officers who commission services; this will be followed by a question and answer session. The meeting will then hear from service users & families and then receive a presentation from a provider. The meeting will then move into a discussion on small tables using the café conversations/ World Café format.</p>	

Contact

Julie Timbrell on 020 7525 0514 or email: julie.timbrell@southwark.gov.uk
Webpage:

Date: 17 October 2017

List of Contents

Item No.	Title	Page No.
A	SOUTHWARK COUNCIL – commissioners & practitioners	
1.	Presentation from senior social worker giving a practitioner & operational viewpoint <ul style="list-style-type: none">• Jay Stickland, Director of Adult Social Care, Children's and Adults' Services• Kerry Rabey, Service Manager Learning Disabilities and Transitions, Children's and Adults' Services• Bill Wright, Social Worker, Children's and Adults' Services	
2.	Presentation from commissioners providing an overview of provision <ul style="list-style-type: none">• Genette Laws, Director of Commissioning, Children's and Adults' Services• James Postgate, Commissioning Manager, Children's and Adults' Services <p>With Layla Davidson , Senior Commissioning Officer, & Sarah Bullman, Contract Monitoring Support Officer, contributing to Q & A – as needed.</p> <p><i>Presentation in supplemental agenda</i></p>	
B	SERVICE USER & FAMILIES VOICE	
1.	Alex, with key worker , discussing Alex's new day opportunities. <i>Presentation tabled.</i>	
2.	Santiago, a service user, will be share their journey with us,	

List of Contents

Item No.	Title	Page No.
----------	-------	----------

by showing a video of his journey. The video can be accessed here :

<https://www.youtube.com/watch?v=jtm0KksoEyk> Since the time of the video Santiago has moved into independent accommodation . He will also be speaking briefly for 5 minutes, supported by Aurora

3. Tony & Faye - brother & sister of Debbie Howard, service user.

Tony will briefly verbally present with Bill Wright, social work manager.

C PROVIDER

Optima Care Shine London, Lynsey Robertson, Director of Development. www.optimacare.co.uk

Presentation tabled.

D WORLD CAFÉ

With refreshments served, and facilitated by committee members:

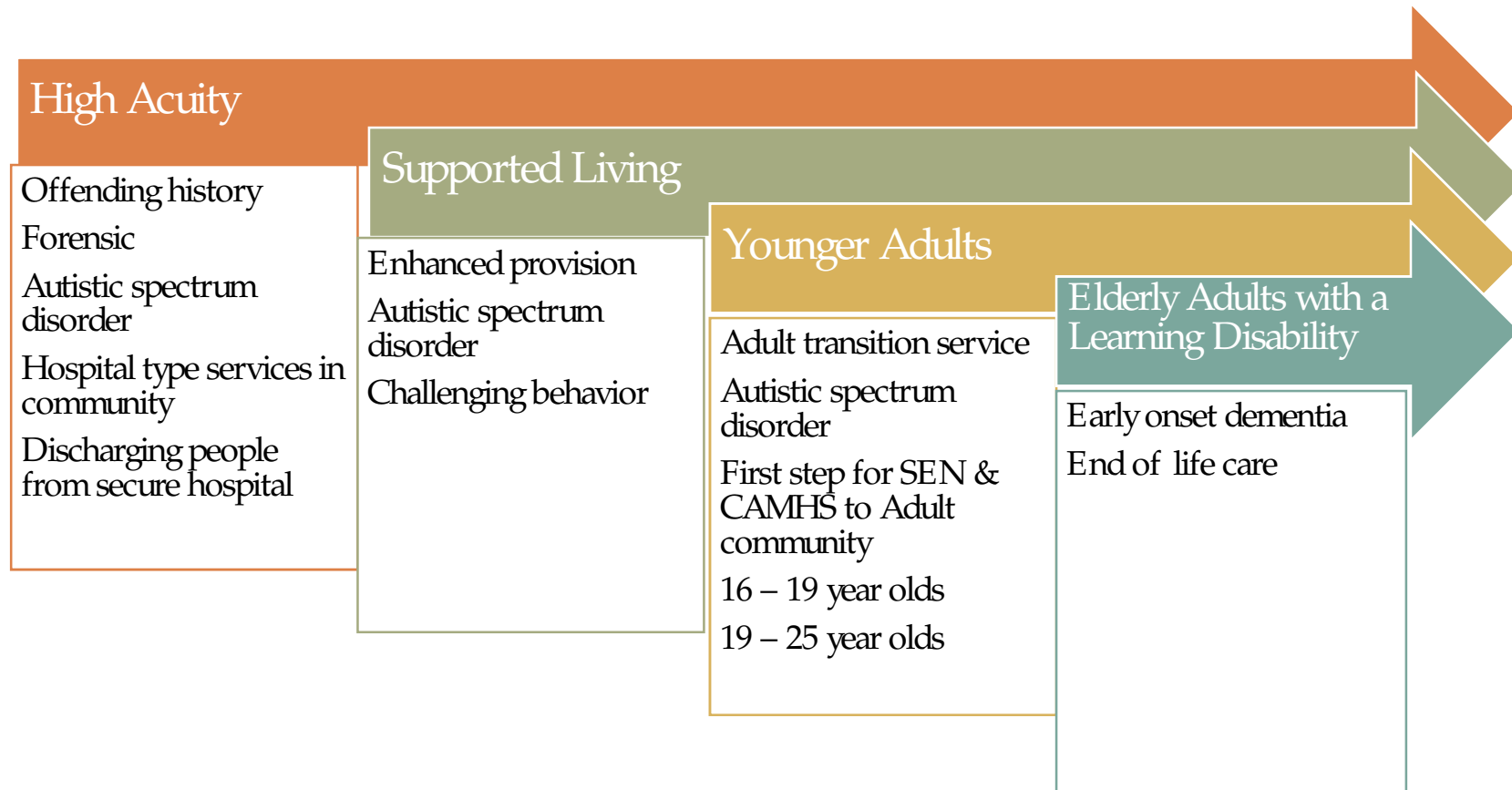
- What is important to service users? (outcomes, support need)
- What do people like about the present services?
- What could be better? (what challenges are people facing in services and in peoples lives)



Integrated Commissioning & Outcomes October 2017



Models of Care



SHINE Methodology

- Interface to community services
- Relational based Risk Management
- All professionals in-house
- In-service MDT engagement
- Individual & Public protection
- Pre-crisis intervention
- Crisis Management



© 2015 Optima Care Ltd. All Rights Reserved. This work is registered with the UK Copyright Service.



Declining Model Of Needs

- Supported living progression model, working in an environment of declining needs through person centered support.
- Levels of support revisited at the 6 week / three month / six month review point and thereafter, in order to identify opportunities to reduce
- Underrecruit initially by 18% to reductions

Property

- Partnership working with RP's
- Separate property development fund to create bespoke, timely available accommodation solutions for people with complex needs. This means that both the individuals, commissioner and provider are not dependent on the RP sourcing and modifying appropriate property.

Southwark Projects

- Camberwell property
- Transitioned from failed residential placement
- Half Moon Lane
- Assessment have yielded 17% contact hours
- Assistive technology embedded throughout



Half Moon Lane

- 10 bed specialist supported living
- Out of borough residential / hospital placements
- Support levels reduced by 17%
- Assistive technology embedded throughout



Hounslow

- 5 bed specialist supported living
- High cost residential placement
- Support levels reduced by 14%
- Assistive technology embedded throughout



Quality & Compliance

- External consultant
- Agreed KPI's
- Formative assessment action planning
- Monthly / quarterly reviews

6



Key Outcomes



Alex -
after the Day Centre...

Listening to Alex

Alex has his own way of expressing what he likes, and so, when he stopped going to the Day Centre we listened, and learned.



This is what we think he's been telling us, although we'll continue to monitor that to make sure we hear him right.

staying in touch

'I don't want to lose touch with my friends from the Day Centre.'



We're in touch with key workers at the Day Centre to identify who Alex got on with. Maybe a first step for a catch up could be a Christmas lunch.

Stepping Stones: music classes...



‘I liked music at the day centre
and I play the drum at home.’

We found a music group which
meets every Tuesday. Alex has
been a few times now, and
seems to be enjoying it.

War Museum

always appear to enjoy a good day out.'

Now Alex has more free time we
can support him to get out and
about to places we think he
might like, such as the War
Museum...



Slide 5

S1

Staff, 05/10/17

London Marathon

and here at the London Marathon. Alex went last year and really seemed to enjoy it.



Notting Hill Carnival 2017

On Sunday Alex decided to go to the Carnival.

Alex got a nice surprise when a dancer from the parade took a picture with me!



ating out



‘I love Caribbean food, especially curried goat.’

Alex likes food so he’s been getting out and sampling food at different restaurants and pubs.

Football

I have been a Charlton fan for many years and still enjoy going, but now I look forward to going to games mid-week.'



Gardening



‘Sometimes I just enjoy being at home, especially in my garden.’

Alex grows tomatoes and had a good crop this summer, which he shares.

Friends



'I've made friends at Clack Street.'

ex enjoy spending
me with the people he
es with. Here he is
celebrating a birthday.

Thank you for listening

would be nice to meet
again next year, maybe
er lunch...